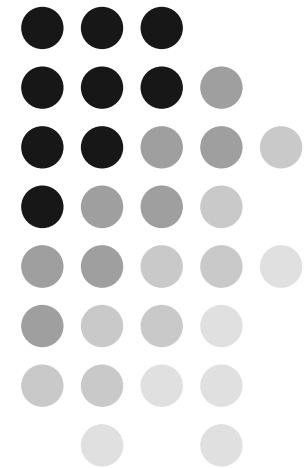
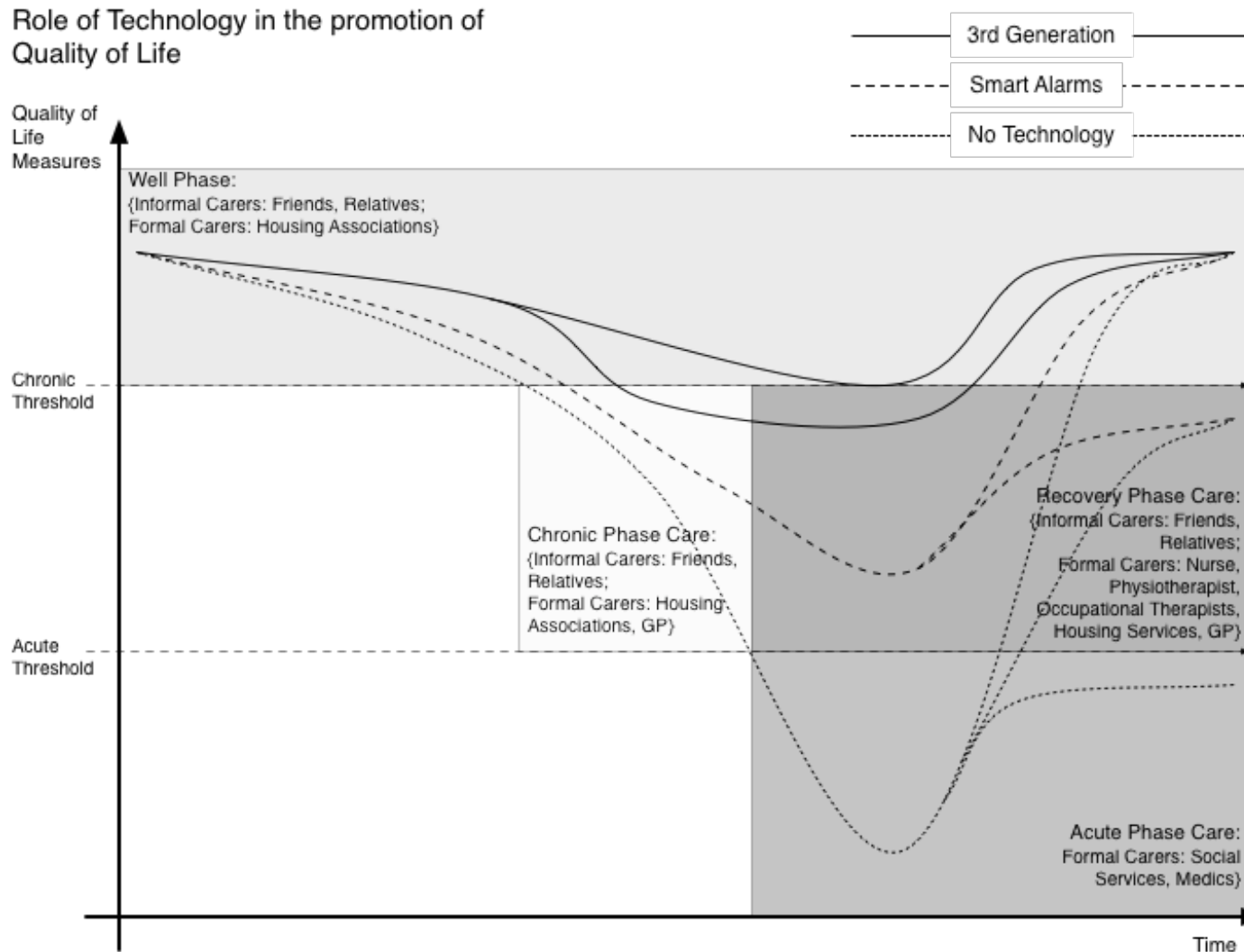


Home Data Supporting the Dialogue of Care

Dr Nick Hine



Role and importance of Telecare



To understand the various steps involved in using lifestyle data to support a care dialogue between carers and older people living independently

- Find the questions that carers ask in order to fulfill their role
- Sensor to answer those questions
- Collect data into a database
- Organise/Segment the data
- Analyse the data
 - Look for change

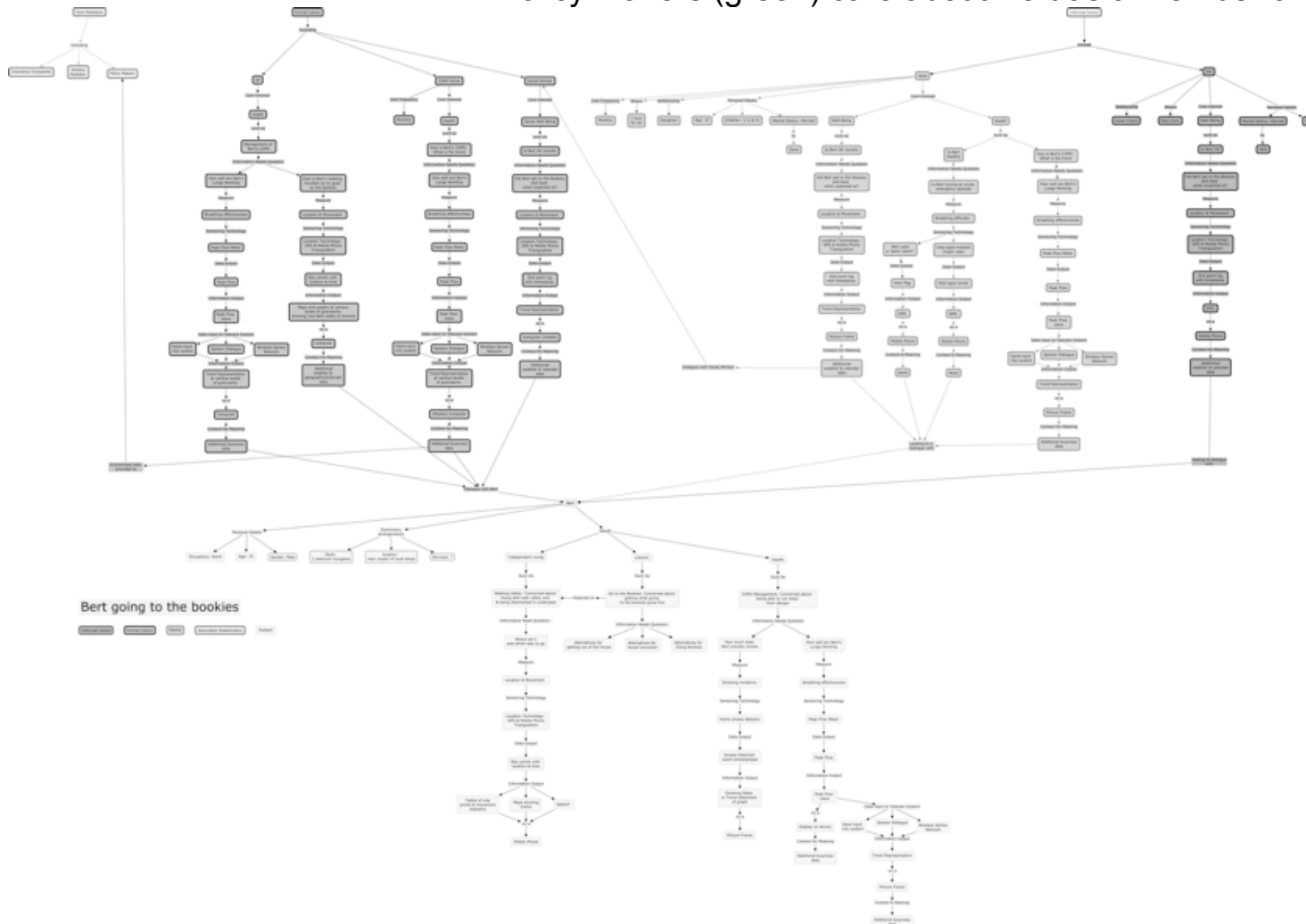
To understand the various steps involved in using lifestyle data to support a care dialogue between carers and older people living independently

- **Find the questions that carers ask in order to fulfill their role**

Service User	Bert		
Care Need	COPD with associated hypertension and repeated lung infections. Is a smoker. Has cut down but is not convinced that he can stop.		
Stakeholder	GP & Community Nurses	Jim	Alice
Interest	Health: Control of COPD	Is friend OK, is he enjoying his walks each day?	Is Dad stopping smoking so he can get Oxygen at home?
Question	Is there a change in COPD symptom?	Is Bert getting out for a walk and where is he going?	Is Bert smoking
Measure	SPO2 levels, Breathing, Pulse, Blood Pressure.	Leaving and returning times, walking activity levels.	Being in parts of the house where Bert smokes and having smoking like activity levels.
Sensor	SPO2 sensor, Peak Flow meter, Pulse/Blood Pressure instrument	GPS location	Chair Occupancy, dwelling PIRs, SPO2 sensor, Pulse/Blood Pressure instrument
Data	SPO2 Levels, Peak Flow, Pulse, Blood Pressure	End point GPS data, data and time	Location and Busyness Levels, SPO2 Levels, Pulse
Data Representation	Trend graphs at various levels of granularity	SMS giving time when Bert reached destination	Web site showing occurrences of smoking-like activity, reinforced with SPO2 and pulse levels.

Stakeholders' Interests are varied and complex

- Bert (yellow) cares about his well-being
- Jim (pink) cares that his friend gets to do what he wants to do
- Alice (orange) worries about her Dad living alone
- Professionals (blue) have a caring job to do
- Policy Makers (green) care about Bert as a member of society



Sensor according to the questions that need to be answered

- **The Dog Bowl Phenomenon!**



Sensor according to the questions that need to be answered



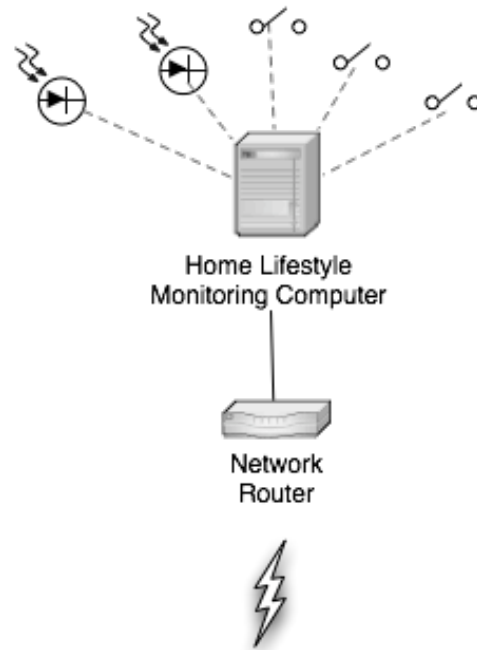
Low Risk Client

Single sensor detecting person specific activity.

Activity logged by service centre.

Activity compared to expected profile

Deviation from expected activity triggers an alert to preferred carer.



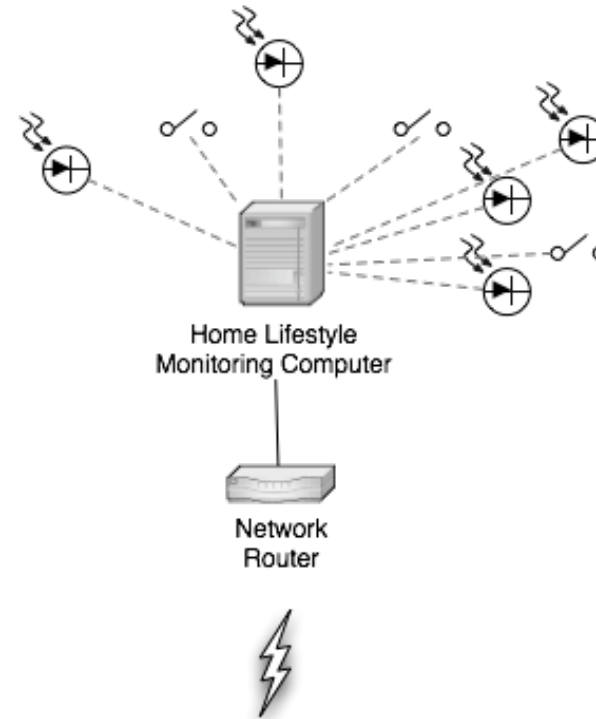
At Risk Client

Generic sensor array detects activity in the home.

Activity logged by lifestyle monitoring computer.

Lifestyle model built up over time

Deviation from expected activity is classified as an alarm or an alert and is passed to preferred carer.



Client with Specified Risk

Generic sensor array supplemented with additional sensors specific to the identified risk.

Activity logged by lifestyle monitoring computer.

Lifestyle model built up over time

Deviation from expected activity is classified as an alarm or an alert and is passed to preferred carer.

To understand the need to segment data so that it can be explored in context

People behave in people time, not necessarily in formal time

Zone	Hour
Sleeping	00:00 – 7:00 a.m.
Early morning	7:00 – 9 a.m.
Late morning	9:00 – 12:00 p.m.
Lunch	12:00 -4:30 p.m.
Afternoon	4:30 – 7:00 p.m.
Evening	7:00 – 10:30 p.m.
Late evening	10:30 – 12:00 midnight

People operate in places, not necessarily in rooms

So, segment data

To understand the principles underlying Online Analytical Processing (OLAP) as a data modelling technique and its use in exploring telecare data

Sensors generate potentially enormous volumes of data
So do supermarket store cards
So do transactional business systems

How can we possibly explore this huge volume of data in any meaningful way?

Ask questions: Business people do it all the time.

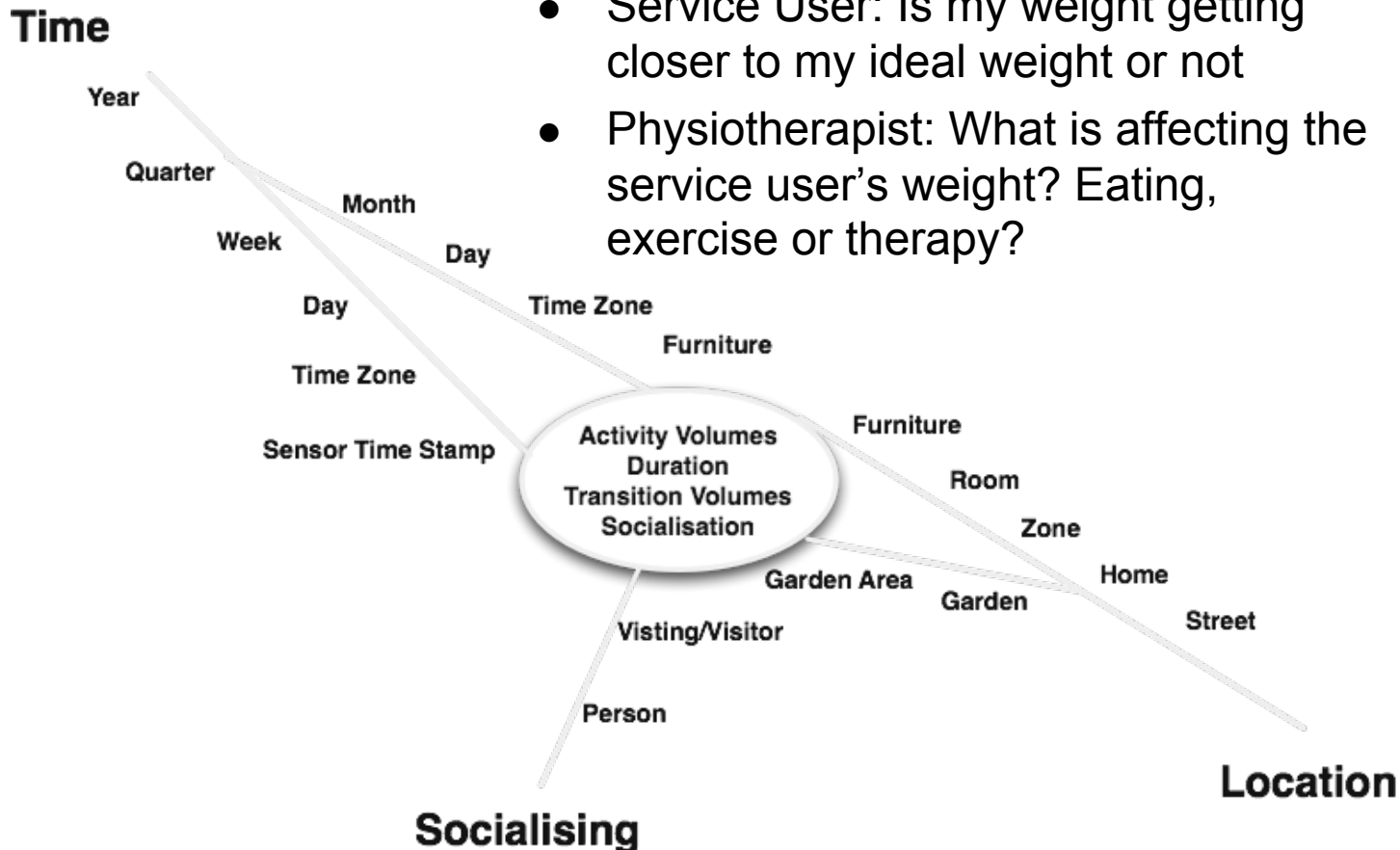
They use a technique known as Online Analytical Processing (OLAP)

To understand the principles underlying Online Analytical Processing (OLAP) as a data modelling technique and its use in exploring telecare data

Different stakeholders care about a person in different ways
 The information that they need is different. Some is detailed, some is higher level

For Example:

- Service User: Is my weight getting closer to my ideal weight or not
- Physiotherapist: What is affecting the service user's weight? Eating, exercise or therapy?

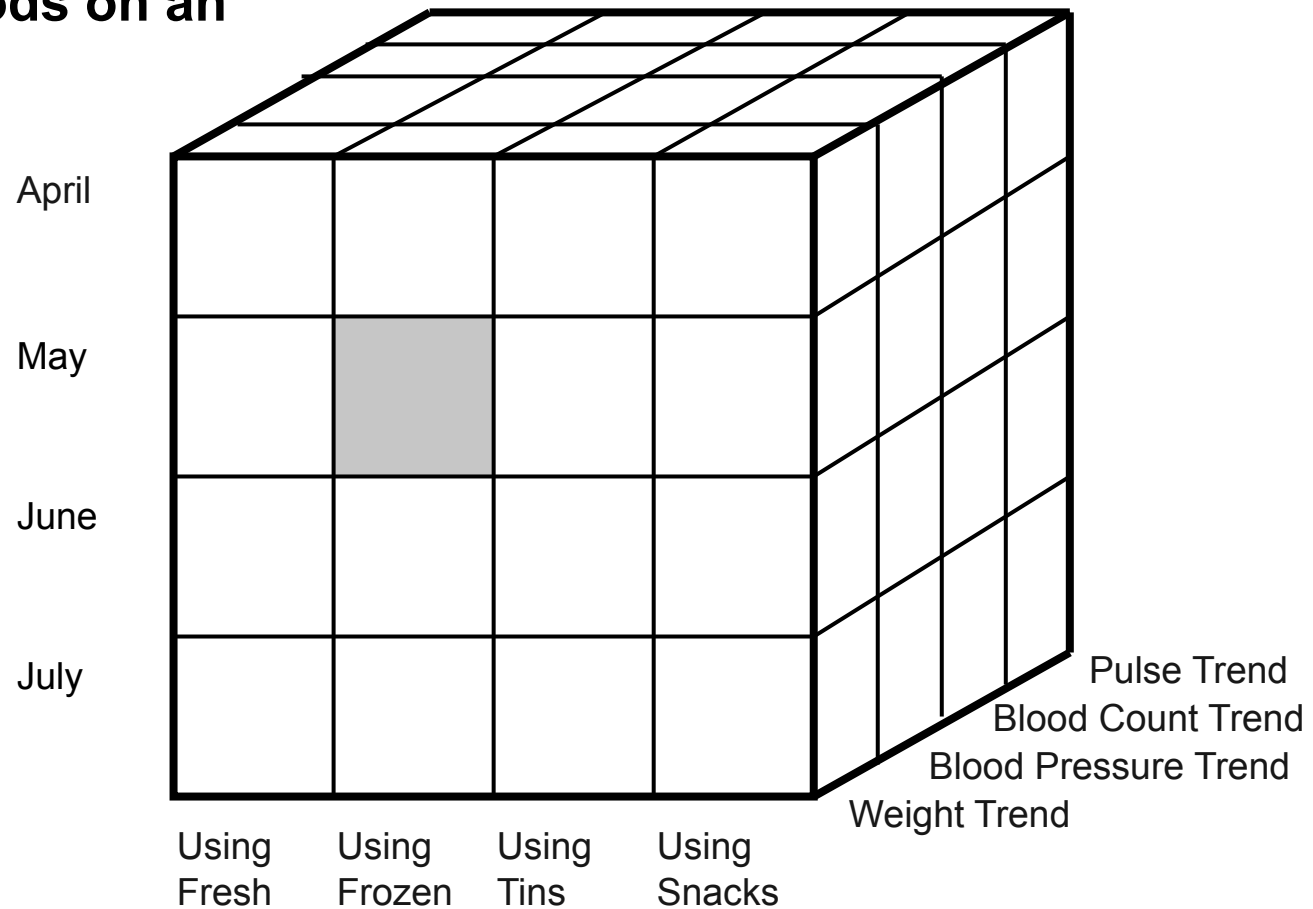


Build an OLAP “Cube”

Pre-calculate all possible data values

			Doctor	Community Nurse
2009	Q3	July	1	5
		Aug	1	3
		Sept	3	5
	Q3 Total		5	13
2009	Q4	Oct	2	5
		Nov	8	19
		Dec	5	12
	Q4 Total		15	36
2009 Total			50	85

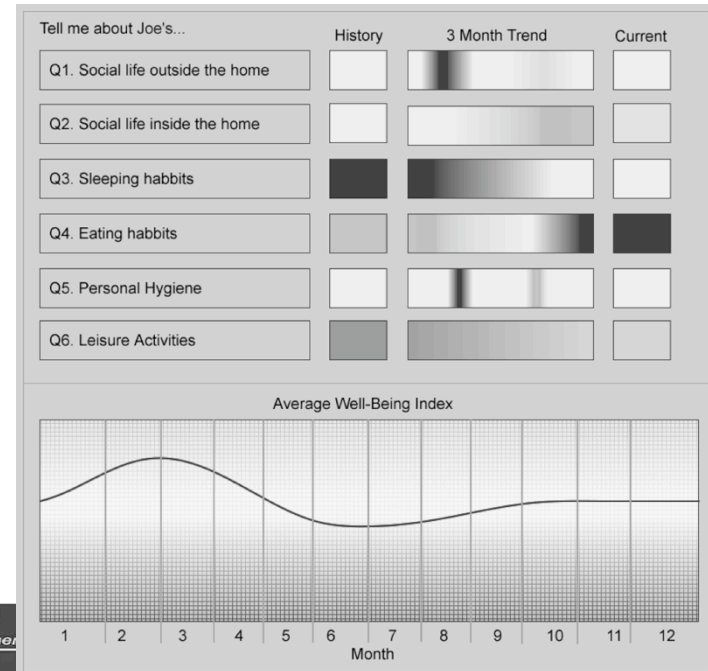
**Add more Dimensions:
To explore diet and the
physiological effects of
different foods on an
individual**



**After Visualisation,
THEN we can try Data
Mining**

- Data mining reveals things we didn't know
- Data mining allows us to recognise whether current behaviour is normal or unusual
- Data mining might allow us to predict when change is about to happen

Alternative data visualisations are required for different stakeholders in order for them to comprehend features of interest in telecare data



SAPHE Smart and Aware Pervasive Healthcare Environment

(Logged in user: nigel) Contact Us Logout

Priority Ward Red Ward Amber Ward Green Ward Patient List

(tom's patient)
 Patient: 0
 today
 yesterday
 this week

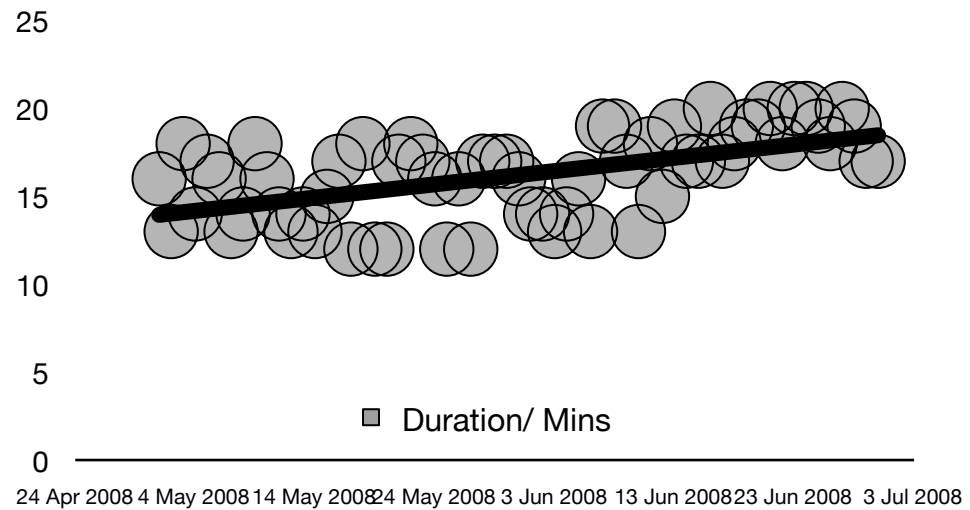
(nigel's patient)
 Patient: 2
 today
 yesterday
 this week

(nigel's patient)
 Patient: 6
 today
 yesterday
 this week

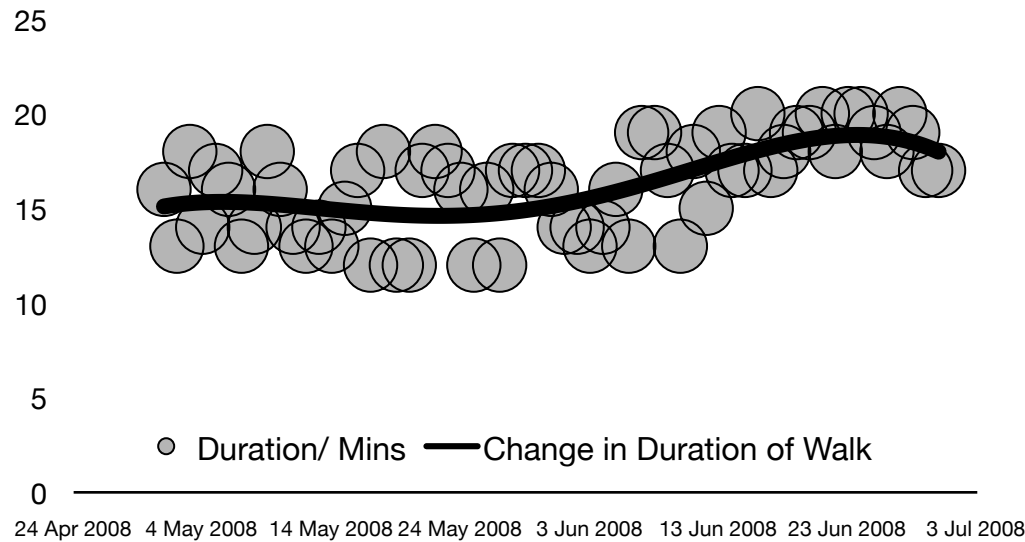
Imperial College London BT PHILIPS Cardionetics DUNDÉE Docobo Liverpool NHS Primary Care Trust

Alternative data visualisations are required for different stakeholders in order for them to comprehend features of interest in telecare data

Time out for a walk: Service User



Time out for a walk: Carer

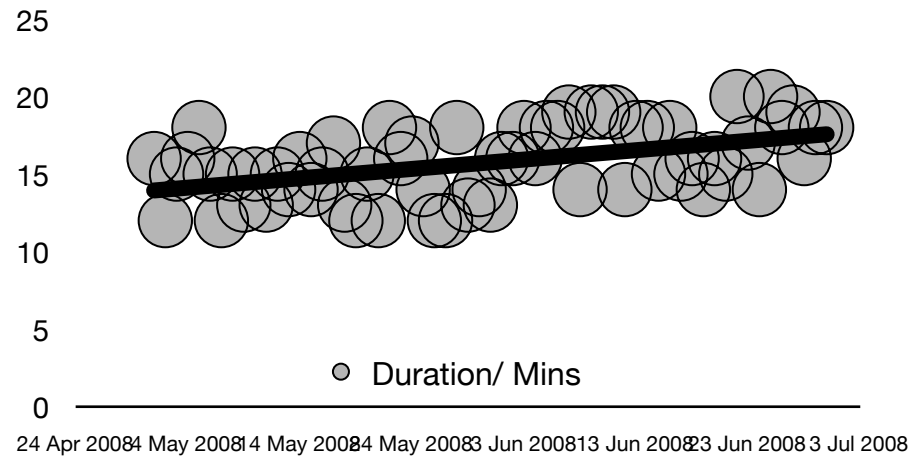


But!!

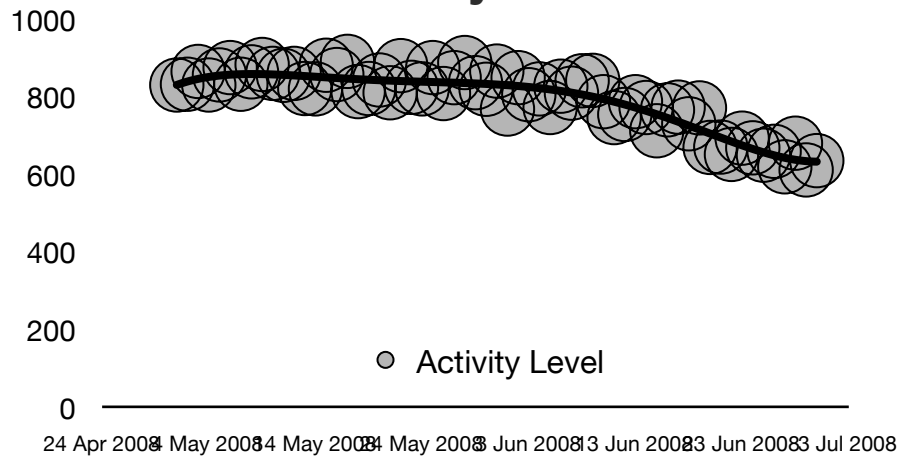
- Home data is messy and unpredictable!
- However regular a person wants their life to be, they get disturbed.
 - Sensors fail
 - Lives get interrupted
 - Lives get modulated
 - Jim Rowan's butterflies

What does the Data MEAN?

Time out for a walk



Activity Level



So

- This is Data ... not Information
- It becomes information when interpreted/
contextualised by people
- This data contributes to a more informed “Dialogue of Care”